

Creating perfect weather, indoors.

Total Comfort Service Plan



An **ACE Hardware** Company

Providing comfort without compromise since 1967!

TERMS AND CONDITIONS 2024

<p>PEACE OF MIND AND COMPLIMENTARY SEASONAL MAINTENANCE!</p> <p>With the Total Comfort Service Plan, you're completely covered in the event of a system malfunction – parts and labor. From the interior heating system to external AC unit, repair needs are completely covered.</p>	<p>Total Comfort Service Plan = Savings!</p>		
	<p>SERVICE</p>	<p>Minimum Cost</p>	<p>with Plan</p>
<p>Priority Service!</p> <p>As a Total Comfort Service Plan customer, you move to the front of the line in an emergency. You can rest assured that should your equipment malfunction; you take priority with our team. Whether temperatures hit their highest or their lowest, your satisfaction and comfort is our number one priority.</p>	Travel Charge	\$189	\$0
	Fan Motor	\$795	\$0
	Capacitor	\$395	\$0
	Furnace Circuit Board	\$800	\$0
	Gas Valve	\$550	\$0
	Maintenance	\$225	\$0

10% off any (not covered) billable calls on covered equipment.

(Maximum discount \$250.00)

10% off equipment replacement (Maximum discount \$500.00)

No other discounts apply

Unique Indoor Comfort Total Comfort Service Plan

This plan has been a Unique Indoor Comfort Heating and Cooling client favorite since the 1960s. You can count on all listed and covered items to be inspected and serviced once a year for proper operation.

All Media/specialty filters must be added to coverage

This plan is a one year term, is non-refundable and may be transferrable to new homeowner.

Your Free Maintenance must be performed within contract term dates to maintain active contract status!

Heating Maintenance Inspection

1. Check & clean gas burners
2. Check pilot and tubing
3. Check flame baffle
4. Check manifold pressure
5. Check gas input
6. Check burner air adjustment
7. Check thermocouple
8. Check gas valve
9. Check pilot safety
10. Check combustion chamber
11. Check blower motor
12. Check ignition
13. Clean or change air filters- Standard Only
14. Check fan and limit control
15. Check thermostat

Cooling Maintenance Inspection

1. Check and clean evaporator coil
2. Check expansion valve
3. Check and clean evaporator drain
4. Check and adjust bypass dampers if needed
5. Clean or change air filter-Standard Only
6. Check thermostat
7. Check condenser cabinet
8. Check & clean condenser coil
9. Check and oil condenser fan motor
10. Check fan blades for tightness
11. Check start and run capacitors
12. Check start and run relays
13. Check temperature across coils
14. Check wiring assembly
15. Check blower

A. Exclusions

Exclusions are truly minimal but necessary because their inclusion for most clients would cause an unacceptable increase in price. Therefore, Unique Indoor Comfort will not include:

1. The heat exchanger, inverter, the cooling and condensing coils.
2. Smart thermostats (unless listed on your policy).
3. Replacement of equipment.
4. Chimney (flues), air distribution components (ducts, registers, grills, dampers) and non-listed wi-fi thermostats.
5. Radiators, traps, and piping for boilers, flushing or descaling.
6. Concealed and/or inaccessible piping and wiring.
7. Obsolete parts / Geothermal wells and ground work.
8. Service as noted in other Terms and Conditions.
9. Components not installed by Unique Indoor Comfort without prior approval by a Unique Indoor Comfort technician.
10. Kumo clouds, ESSS, communication kits or home wi-fi issues.
11. *Refrigerant leaks, TXV valve, reversing valve, and the compressor.

* If entire system is installed by Unique and is under contract continuously from time of install, then some exclusions will not apply

B. Terms & Conditions

Unique Indoor Comfort will make all repairs and replacement of part(s) as necessary (except what is noted above) to maintain the normal operating condition of each piece of equipment that is covered under the plan during the plan period and at the address on the face of the agreement. Repair is not included in the event that the product failure was due to loss or damage from external causes such as but not limited to pets, mold, asbestos, fire, water, windstorm, hail, lightning, earthquake, theft, riot, acts of terrorism, and acts of war, lack of maintenance, tampering, misuse or abuse. This agreement shall apply only to the operation of each specified product under conditions for which that product was designed and shall not cover service necessitated by external conditions or situations not caused by, or not the responsibility of Unique. These sorts of things might include such items as defective or inadequate plumbing, water supply, oil, gas or power supply. Unique will not be responsible for any loss, damage, illness or injury resulting from water leaks, mold, or fungus.