

Creating perfect weather, indoors.

Total Comfort Service Plan



An **ACE Hardware** Company

Providing comfort without compromise since 1967!

PEACE OF MIND AND COMPLIMENTARY SEASONAL MAINTENANCE!

With our Total Comfort Service Plan, you're completely covered in the event of a mechanical system malfunction – parts and labor. From the interior heating system to the external A/C unit, repair needs are covered!

PRIORITY SERVICE!

As a Total Comfort Service Plan member, you move to the front of the line when scheduling. You can rest assured that should your equipment malfunction; you take priority with our team! Whether temperatures hit their highest or their lowest, your satisfaction and comfort is our number one priority!

NOW ACCEPTING MONTHLY OR ANNUAL PAYMENTS!

	<u>Cost without Plan</u>	<u>Cost with Plan</u>
Travel / Diagnostic	\$150	\$0
Fan Motor	\$895	\$0
Capacitor	\$395	\$0
Control Board	\$975	\$0
Gas Valve	\$650	\$0
Maintenance	\$225	\$0

2025 TOTAL COMFORT SERVICE PLAN TERMS AND CONDITIONS

THIS PLAN IS A NON-REFUNDABLE ONE-YEAR TERM AND MAY BE TRANSFERABLE TO A NEW HOMEOWNER.

NOW ACCEPTING MONTHLY OR ANNUAL PAYMENTS. ASK US ABOUT YOUR OPTIONS!

1. As a Total Comfort Service Plan member, all mechanical repairs are covered excluding the exceptions listed below:
 - a. The heat exchanger, combustion chamber, inverter, and/or indoor/outdoor coils.
 - b. Replacement of equipment and/or obsolete parts.
 - c. Replacement of high and/or low voltage wiring external to any listed equipment.
 - d. Radiators, traps, steam vents, and/or boiler piping and repairs that require the residence's boiler piping to be drained, refilled and bled or purged.
 - e. Concealed and/or inaccessible ductwork, piping and/or wiring.
 - f. Chimney (intake/exhaust flue venting), air distribution components (air ducts, registers, grills, dampers) and/or non-listed smart thermostats.
 - g. Geothermal wells and/or groundwork.
 - h. Leveling of condenser in the event of erosion.
 - i. Components not installed by Unique Indoor Comfort without prior approval by a Unique Indoor Comfort technician.
 - j. Service as noted in other Terms and Conditions.
 - k. Kumo clouds, ESSS, wi-fi communication software and/or in-home wi-fi issues.
 - l. *****Refrigerant leaks, TX valve, reversing valve, and/or compressor*****

*****If a complete system was installed by Unique Indoor Comfort and is under contract continuously from the time of installation, then some exclusions will not apply*****

2. Unique Indoor Comfort may cancel this agreement upon written notice for the following reasons:
 - a. No equipment inspection was made by one of our service technicians prior to the issuance of this agreement or another contractor has done work on the covered equipment during the agreement period.
 - b. If you choose not to replace equipment or otherwise update the system as determined necessary for continued usual, normal, and safe use.
 - c. Non-payment of the plan.
3. This agreement shall be renewed upon payment of the renewal invoice under the various terms offered. There is no obligation by either party to renew this agreement.
4. Payments may be accepted as a one-time annual payment or 12x monthly payments for a full year of coverage on listed equipment. Monthly payments will be automatically withdrawn using payment method provided during renewal and withdrawn on the same day each month for 12 months. If automatic monthly payment does not process, customer will be responsible for providing Unique Indoor Comfort with another valid form of payment.
5. Only the equipment listed in the membership is covered. The maintenance(s) on the covered system(s) must be performed within the agreement period. Unique Indoor Comfort will make all repairs and replacement of part(s) as necessary (except as noted in exclusions) to maintain the normal operating condition of each piece of equipment covered under the agreement, during the agreement period, and at the address on the face of the agreement.
6. This agreement shall apply only to the operation of each specified product under conditions for which that product was designed and shall not cover service necessitated by external conditions or situations not caused by, or not the responsibility of Unique Indoor Comfort. This may include defective or inadequate plumbing, water supply, oil, gas, and/or power supply.
7. Repair is not covered if the product failure was due to loss or damage from intervening, external causes which are not covered by this contract shall include but not be limited to: other contractors, pets, mold, asbestos, fire, water, windstorm, hail, lightening, earthquake, other naturally occurring disasters, theft, riot, acts of terrorism, acts of war, misuse, or abuse.